

March 17, 2020

HF Mixing Group activities during the Coronavirus pandemic

Dear all,

In view of the escalating COVID-19 situation world-wide, the HF Mixing Group is currently investigating possible consequences of this pandemic and is accelerating work from home plans, with our employees and our customers safety and wellbeing foremost in mind. I wanted to make you aware of this at the earliest possible opportunity.

COVID-19 has presented extraordinary challenges that were hard to imagine a few months ago. Please be assured that we are doing everything possible to maintain a level of service you have come to expect from HF Mixing Group, and we will maintain close contact with you as the situation evolves.

Strictly complying with the guideline of the World Health Organization and of the Local Health authorities, we have already taken all the necessary steps to limit the diffusion of the virus, but we want to reassure you that the HF MIXING GROUP is 100% active and doing its very best to guarantee continuity in engineering, production and, for the time being Customer service albeit remotely.

We are trying to transform this critical situation by way of adapting our internal organization to build up a stronger partnership with our Customers, whereby your satisfaction remains our absolute priority.

Be assured that we will continue to study, produce, deliver and serve our market in the best possible way over the next coming weeks.

With kind regards

A handwritten signature in black ink, appearing to read 'I. Wilson', written in a cursive style.

Ian WILSON
Vice-President Sales & Marketing
On behalf of the Board of Management
HF Mixing Group